



24th May 2024

Dear Parents and Carers

Values

I am writing in regards to an important aspect of our school community: the need for respectful communication and interactions between parents, carers and our school staff.

At Ashmole Primary, we pride ourselves on fostering a positive and kind environment where there is a mutual respect between all of us. The teaching and support staff at Ashmole Primary work tirelessly to provide the best possible education and support for all its pupils and to promote our values throughout the school. In return, it is essential that they are treated with the same respect and courtesy that we ask of our pupils.

Each month a new value is introduced, developed and promoted by all staff in every aspect of school life. These values are the basis for the social, intellectual, emotional, spiritual and moral development of the pupils in our school. We encourage all pupils to consider these values, thereby developing knowledge, skills and attitudes that enable them to develop as reflective learners and grow to be stable, educated and emotionally intelligent civilised adults. We also expect our staff, governors and parents to support, adopt and live by these values to the best of their ability.

Recently, I have observed some instances where interactions between parents and carers towards staff have fallen short of our school's values of respect and kindness. While we understand that concerns and frustrations can arise, it is crucial that these are addressed in a constructive and respectful manner. Effective communication and mutual respect are key to resolving issues and ensuring a positive experience for everyone involved.

To support this, we kindly ask you to consider the following school values when communicating with our staff:

- **Respect:** Approach conversations in a calm and polite manner, even if you are feeling frustrated or upset. Remember that our staff are here to help and support your child's education and well-being.
- **Equality:** Clearly express your concerns and be open to listening to the staff's perspective and suggestions, irrespective of the position they hold within the school. All staff deserve to be treated equally and respectfully.

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- Fairness: Use respectful and appropriate language in all forms of communication, whether in person, over the phone, or via email. Avoid using offensive or aggressive language.
- Compassion: Recognise the challenges that staff may face and approach interactions with empathy and understanding. Building a supportive and collaborative relationship benefits everyone, especially our pupils.

By adhering to these values, we can maintain a positive and respectful school environment where everyone feels valued and heard.

Thank you for your attention to this important matter and for your continued support in promoting our school values. Together, we can ensure that Ashmole Primary remains a kind and respectful place for all.

Please remember that your child will model the behaviour and actions of the adults around them, so please approach our staff with respect and kindness always.

Your continued support is very much appreciated.

I wish you all a restful half term break and look forward to seeing you on Monday 3rd June.

Yours faithfully

Chris Tofallis
Head Teacher

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